

**LAS ANIMAS COUNTY  
EMERGENCY TELEPHONE SERVICE AUTHORITY  
SPECIAL MEETING  
DECEMBER 11, 2024**

Board Members Present: Gabriel Moreno, Derek Navarette, Mike Tihonovich, Buddie Curro, John Jenkins, Darren Kolakowski

Other Attendees: Las Animas County Emergency Manager Joe Richards, Moetivations Rep. Maureen Dieckmann

**SUBJECT**

**DISCUSSION**

Call to Order/Pledge Meeting was called to order at 1:32pm by Chairperson Gabriel Moreno followed by the recitation of the Pledge of Allegiance.

Roll Call There was a quorum with six (6) board members in attendance.

Public Comments The meeting, along with the budget hearing following, was announced on lac911.com wherein the public was directed to contact Barbara Fisk with requests to participate in the Public Comments section of this meeting. NO requests were received.

Unfinished Business **Moetivations QA/QI Proposal.** Moetivations is not AI based and would initially screen three dispatch calls per person per month, totaling 132 calls a year (\$3,626). Priority Dispatch accepts any provider with a goal to reach a 2% QA standard which, with Moetivations would cost approximately \$10,000 annually. Training issues were identified as a barrier but QA/QI would provide feedback and training to improve dispatcher performance.

**Motion** was made by John Jenkins to begin using Moetivations as a QA/QI resource to review 2% of all calls received by dispatch beginning January 1, 2025.

**Second:** Mike Tihonovich

**Yea:** Gabriel Moreno, Derek Navarette, Mike Tihonovich, Buddie Curro, John Jenkins, Darren Kolakowski

**Nay:**

**The contract to use Moetivations as the QA/QI resource for dispatch was approved.**

**IPAWS / RAVE Integration.** Las Animas County agreed make a one-time payment of \$2,000 for the Rave/IPAWS integration but the contract is actually \$4,624.66 for the next 27.7 months, beginning December 11, 2024. The odd number of months will cause the IPAWS Integration on the same payment schedule as Alert External Bundle.

**Motion** was made by John Jenkins for LAC E911 to pay the initial \$2,000 for the first year of IPAWS Integration with RAVE. LAC E911 will then bill Las Animas County for reimbursement. LAC E911 will manage the account and bill the county annually.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Mike Tihonovich, Buddie Curro, John Jenkins, Darren Kolakowski

**Nay:**

**The Las Animas County E911 Authority will manage the RAVE/IPAWS account by annually requesting the county reimburse \$2,000 for the annual expense beginning December 2024.**

IMEG Contract

A new tariff proposal has significant implications for GIS, MSAG, and CAD systems. The proposal includes GIS routing through ESInet, requiring a 98% match between MSAG and GIS. Implementation is projected for March, 2026. Texted 911 is offered as an optional service. TDMS is a new system to replace the current MSAG process and is recommended for ease of updates. Current costs include \$108 for ECATS and \$752 for ESInet, with additional costs for an improvement plan. The transition to NextGen911 standards will require significant updates to the GIS system. The main task is converting the geodatabase schema to match the NextGen911 standards. The existing data includes average points and address lines, which need to be aligned with the NextGen911 schema. The fields in the current data are significantly different from those required by the NextGen911 system. Adjustments are needed in data types, field lengths, and required fields. Ensuring compatibility with existing CAD software is crucial. This involves collaboration with the dispatch team to maintain routing functionalities. Identified errors in road centerline ranges, such as non-concurrent numbering, need correction to avoid future system issues. Most address points are correctly positioned, and center lines are spatially accurate. However, the direction of lines should align with address progression.

Previous contracts lacked analysis for achieving a 98% match. Current efforts include correcting 50 discrepancies found in a TN extract geocode. Board discussion focused on re-contracting with IMEG for the upcoming year, with an emphasis on including necessary analyses. The current contract with IMEG allocates 40 hours annually for 911 and 64 hours for MSAG. There may be a need to double MSAG hours due to if data errors are addressed. Concerns were raised about EForce CAD system's ability to handle new data schemas. Historical issues with EForce's performance were noted. The CAD maps accuracy is often less reliable than the 911 system, causing frustration in dispatch operations.

**CAD vendors** are being explored e.g. 365 Labs and Motorola, though market presence and pricing are factors. A demo with Zetron is scheduled. Anyone interested will be provided access to the demo link. Motorola's rep says the onboarding process has improved significantly, taking approximately eight months. Motorola conducted a live demo at Rocky Ford dispatch. Attendees should be contacted for feedback. Law enforcement personnel have major concerns regarding a new system aligning with the jail system. It has been confirmed with Motorola that all data belongs to the organization and must be provided regardless of external claims. The need to establish an API for data transfer to Motorola or any other CAD system was emphasized. Pueblo's system, which uses the same technology, was mentioned as a reference. An invitation to visit and review the system in real-time, including field operations, was extended by the sheriff. Budget issues were noted as a concern. The DOJ has grants to support the integration process. Obtaining a grant writer was discussed. By the second year, costs for Motorola's system are projected to be cheaper than the current (EForce) CAD expenses. Year one costs just under

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\$4,000, with year two costs at \$500 for seven volunteer licenses. Clarification was provided that the agency license cost remains static regardless of the number of users. A need was identified to break down costs for individual districts to access CAD, which is crucial for the police department side.

**Motion** was made by Darren Kolakowski to table this item until the January 23, 2025 meeting.

**Second:** Mike Tihonovich

**Yea:** Gabriel Moreno, Derek Navarette, Mike Tihonovich, Buddie Curro, John Jenkins, Darren Kolakowski

**Nay:**

**This topic was tabled until the January 23, 2025 meeting.**

Next Meeting Date    The next meeting date is scheduled for January 23, 2025 at 1:30pm.

Adjournment        **Motion** to adjourn the meeting was made by Mike Tihonovich.  
**Second:** John Jenkins  
**Yea:** Gabriel Moreno, Derek Navarette, Buddie Curro, Mike Tihonovich, John Jenkins, Darren Kolakowski  
**Nay:**  
**Abstain:**  
The meeting adjourned at 2:23pm.

Minutes Approved by the Las Animas County Emergency Telephone Authority on January 23, 2025.

  
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Gabriel Moreno, Chairperson

January 23, 2025