

**LAS ANIMAS COUNTY  
EMERGENCY TELEPHONE SERVICE AUTHORITY  
REGULAR MEETING  
MARCH 28, 2024**

Board Members Present: Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

Other Attendees: Barbara Fisk, Communications Director Mandi Schlensker, Motorola Rep. Lisa Mansuetti, eForce CEO Cory Bowers, Digitcom Walt Garbo

**SUBJECT**

**DISCUSSION**

Call to Order/Pledge Meeting was called to order at 1:30pm by Chairperson Gabriel Moreno followed by the recitation of the Pledge of Allegiance.

Roll Call There was a quorum of six (6) board members.

Public Comments The meeting, along with the budget hearing following, was announced on lac911.com wherein the public was directed to contact Barbara Fisk with requests to participate in the Public Comments section of this meeting. NO requests were received.

Motorola Flex CAD  
Lisa Mansuetti

Lisa Mansuetti was present to follow up on her presentation about Motorola Flex CAD as a replacement for eForce CAD. She was clear that eCitations would stay in place and opened the floor for Q&A. There were no questions.

eForce CEO  
Cory Bowers

Cory Bowers was present to discuss issues with eForce CAD and multiple agencies. He stated that Motorola is working with "old technology". Prior to this meeting, he met with Mandi Schlensker, Communications Director City of Trinidad Police Department, to discuss problems with the system from her point of view. He stated there were "simple fixes" to amend issues. He was asked if the eForce system in place with Trinidad agencies is an older system. His take was that the issues were because of a communication breakdown and will be fixed. He couldn't respond to how First Due and eForce are connected. TAD Chief Moreno noted that Cortez had paid for eForce to build an interface with West Net. TAD is also moving to West Net and was told TAD would have to pay for a new interface. Some of the concerns included interface, generates two numbers, email and phone, paying for but not receiving service, having to put ProQA in separately, mapping never configured, call times inaccurate. Mr. Bowers was willing, and able, to correct some of the remote device communication issues before leaving the meeting. It was decided to stay with eForce for one more month giving them an opportunity to fix all the issues that have existed for years. They will send representation to the April meeting to follow up.

Before leaving the meeting, Lisa Mansuetti wanted it on the record that, "Motorola not having updates in 25 years, as stated by Mr. Bowers, is a misrepresentation".

Approval of Minutes **Motion:** Dave Bacharach mad a motion to accept the February 22, 2024 minutes as presented.  
**Second:** Darren Kolakowski

**Yea:** Gabe Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The February 22, 2024 minutes were accepted as presented.**

Financial Report

The February 2024 Financial Statement was provided by Bernadette Cappellucci with the following statement, "Cash in the bank totaled \$656,734.56 as of February 29, 2024. Revenues collected in February were \$40,942.39. Total expenses for the month of February were \$21,360.5 resulting in a net income of 440,942.39. It was clarified that the Authority did not budget for the \$2,500 sign on/anniversary bonus for dispatchers in 2024.

**Motion** was made by John Jenkins to approve the February 2024 Financial Statement as presented by Century Financial Group.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The February 2024 Financial Statement was approved as presented.**

Dispatch Report

The Mandi Schlensker, Communications Director of Trinidad, told the Authority that there were currently no prospects for filling vacant positions. She reported that the county owned generator at 2309 E. Main St. redundant dispatch center did not start during a power outage on March 25th. This caused a radio failure which Walt Garbo is repairing. A few years back the Authority bought backup batteries for the server room equipment, not generator.

The Authority discussed Dispatcher Appreciation Week (April 14-20).

**Motion** was made by Dave Bacharach to buy six \$200 gift cards for the dispatchers in appreciation for their work.

**Second:** John Jenkins

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The Authority will provide \$200 gift cards to each of six dispatchers for Dispatch Appreciation Week April 14-20, 2024.**

Unfinished Business

**Onsolve/Code Red.** The Authority discussed alternate sources for systems providing emergency messaging throughout the county. Onsolve/Code Red was paid \$12,338.05 in August 2023 for one year's service. Barbara Fisk reported that Onsolve will not refund any portion of that payment. Motorola RAVE will consist of a three year contract consisting of annual \$4,000 payments plus a \$1,000 set up fee. **Motion** was made by Dave Bacharach to begin services with Motorola RAVE even though Onsolve will not refund any of the \$12,338.05 annual payment from August 2023.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The Authority will set up services with Motorola RAVE thus replacing Onsolve/Code Red.**

**Quality Assurance.** The discussion about using Priority Dispatch or Voyager AI for Quality Assurance required under Priority Dispatch continued. It was clarified that ProQA (Priority Dispatch) would cost approximately \$86k annually and review 3% of all calls compared to Voyager AI which would cost \$36 annually, review 100% of calls from which Mandi would pull 3% for Quality Assurance review.

**Motion** was made by John Jenkins to initiate a contract with Voyager AI to provide dispatch Quality Assurance.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The Authority will set up services with Voyager AI to provide quality assurance.**

**Motorola Consoles Budgetary Proposal.** Walt Garbo was present representing Motorola. He is awaiting a response from Motorola requesting the Authority, based on the current budgetary proposal, be allowed to pay now for hardware and software of which the software would be installed once the State has completed its upgrades. Tabled for the April meeting.

**Motorola Flex CAD.** After presentations by Motorola Rep. Lisa Mansuetti and eForce CEO Cory Bowers, it was decided to table this until the April meeting.

New Business                      None

Accounts Payable                Barbara Fisk approached the Authority about the outstanding bill (\$73,514.55) due Priority Dispatch who has requested that half payment (\$36,757.28) be paid once EFD goes live and the remaining balance (\$36,757.27) be paid once EPD goes live.

**Motion** was made by Dave Bacharach to pay Priority Dispatch \$36,757.28 once EFD goes live and \$36,757.27 when EPD goes live.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The Authority will pay Priority Dispatch \$36,757.28 when EFD goes live and \$36,757.27 when EPD goes live.**

**Motion** was made by Mike Tihonovich to pay the \$30.00 bill to International Academies of Emergency Dispatch.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The Authority will pay \$30 to International Academies of Emergency Dispatch.**

1. Barbara Fisk	\$1,500.00
2. Century Link	\$67.41
3. Century Link	\$3,008.88
4. City of Trinidad	\$8,333.33
5. IAED	\$30.00
6. Mountain States Financial	\$250.00
7. SECOM	\$76.00 <i>est.</i>
8. SIP	\$146.65
9. The Computer Kernel	\$880.00

Miscellaneous

Based on annual revenue, the Authority is not required to have an annual audit. Dixon and Waller are no longer conducting audits. An auditor out of Lamar can do an audit but suggested the Authority complete exemption documentation. Consensus is that an audit should be done.

**Motion** was made by John Jenkins that the Authority continues having an annual audit.

**Second:** Darren Kolakowski

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The Authority will schedule a 2023 audit.**

Next Meeting Date

The next meeting date is scheduled for April 25, 2024

Adjournment

**Motion** was made by Mike Tihonovich to adjourn the meeting.

**Second:** John Jenkins

**Yea:** Gabriel Moreno, Derek Navarette, Dave Bacharach, Mike Tihonovich, John Jenkins, Darren Kolakowski

**Nay:** None

**Abstain:** None

**The meeting adjourned at 2:20pm.**

Minutes Approved by the Las Animas County Emergency Telephone Authority on April 25, 2024.

  
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Gabriel Moreno, Chairperson

April 25, 2024