

LAS ANIMAS COUNTY  
EMERGENCY TELEPHONE SERVICE AUTHORITY

MEETING MINUTES

DATE: August 26, 2021

Board Members

In Attendance:

Tim Howard Dave Bacharach Mally Blecha Buddie Curro  
Rick Kumm

Other

Attendees:

Motorola Solutions Representative Jeff Tucker, Digitcom Representatives  
Walt Garbo and Renea Keahey, E911 Administrative Assistant Barbara Fisk

**SUBJECT**

**DISCUSSION**

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Call to Order/Pledge	Meeting was called to order at 1:31pm by Secretary/Treasurer Dave Bacharach followed by recitation of the Pledge of Allegiance.
Roll Call	There was a quorum of five (5) board members in attendance.
Public Comments	This meeting was announced on lac911.com wherein the public was asked to contact Barbara Fisk with requests to partake in the Public Comments portion of the agenda. No requests were received.
Approval of Minutes	There were no amendments to the July 22, 2021 minutes as presented. <b>Motion</b> was made by Tim Howard to approve the July 22, 2021 minutes as presented. <b>Second:</b> Mally Blecha <b>Yea:</b> Rick Kumm, Buddie Curro, Mally Blecha, Tim Howard, Dave Bacharach <b>Nay:</b> None <b>Abstain:</b> None <b>The July 22, 2021 regular meeting minutes were approved as presented.</b>
Financial Report	Bernadette Cappellucci of Mountain State Financial submitted the July 2021 financial statement for review with the following comments, "Cash in the bank totaled \$212,254 as of July 31, 2021. Revenues collected through July 31, 2021 are \$296,280. Total income is up by \$148,039 which is an increase of 99.9% compared to last year. Total expenses year-to-date are \$156,186 resulting in net income of \$164,311."

There were no comments or corrections to the July 2021 financial statement as presented.

**Motion** to approve the July 2021 financial statement as presented was made by Mally Blecha.

**Second:** Buddie Curro

**Yea:** Rick Kumm, Buddie Curro, Mally Blecha, Tim Howard, Dave Bacharach

**Nay:** None

**Abstain:** None

**The July 2021 financial statement was approved as presented.**

Dispatch Operations  
Report

No report provided from Communications Director, Mandi Schlensker.

Unfinished Business

**Motorola Solutions/Call Works Contract.** Motorola Solutions Representative Jeff Tucker provided a brief but clear history of the E911 contract with Motorola. He also clarified how the system functioned in the past via copper lines connected to a router then to the PSAP compared to the new system which is an IP network connection providing much more bandwidth allowing for additional call content i.e. videos and pictures.

In regards to the ESInet migration, Mr. Tucker informed the Authority of Motorola Solutions equipment provided at no cost for the transition. This expenses was approximately \$20,000 per PSAP. All upgrades were completed on June 4, 2021.

The Authority is now in its last year of its current contract with Motorola Solutions, ending June 21, 2022. Given the age of most equipment currently in use, Mr. Tucker presented the board with a new five year agreement to begin June 21, 2022 in the amount of \$213,257.60 including hardware refresh. Lease terms were also presented: annual payments \$47,419.11 (3.58%) with the first payment due one year after contract execution. The agreement provides for the following hardware refresh:

TPD Rice Bldg PSAP

- (2) CallStation Call Handling positions. Each equipped with Workstation, single 22" wide screen monitors, a VoIP phone, AIU for radion integration, and Genovation keypad.
- (1) Dual Server
- (8) FXO Ports for Admin Lines (includes room for growth)
- (0) Ringdown Lines
- (2) 24-Port Switches
- (1) Firewall
- (1) Router
- (1) Printer

- (1) 16 Port SDS
- (2) Position UPS
- (1) Backroom Server UPS 3000VA
- (1) 16 Port PDU

#### Justice Center PSAP

- (3) CallStation Call handling positions. Each equipped with Workstation, single 22" wide screen monitors, a VoIP phone, AIU for radion integration, and Genovation keypad.
- (8) FXO Ports for Admin Lines (includes room for growth)
- (0) Ringdown Lines
- (2) 24-Port Switches
- (1) Firewall
- (1) Router
- (1) Printer
- (1) 16 Port SDS
- (2) Position UPS
- (1) Backroom Server UPS 3000VA
- (1) 16 Port PDU

#### System-wide

- Continuous workstation performance monitoring and enterprise workstation antivirus protection.
- System and component level monitoring, alarming, diagnostics and reporting services.
- All-inclusive software support, updates, and upgrades for the contract term, no surprise charges.
- 24/7/365 Help desk, trouble ticketing and customer support services.
- Installation, testing, training, maintenance and on-site support services by Motorola Solutions.
- Project management services for the planning, design, testing, installation and operation of the systems for contract term.

The Authority asked Jeff Tucker to prepare a new proposal separating the two PSAPs (2309 E. Main Street Redundant Center and Trinidad Police Department) and providing for annual upgrades to the systems. He said he would have one by next week.

Walt Garbo of Digitcom Electronics, also a technician for Motorola Solutions, explained that when he is called out for onsite service by Motorola he does not bill the Authority. The only time Digitcom bills the Authority is when new equipment is needed i.e. logging recorders and radios. He also clarified the following responsibilities of different companies involved with the system.

- Lumen/Century Link provides service to the building.
- Intrado provides service inside the building.

- Motorola Solutions provides upgrades and support to the Call Works software system.
- Digitcom provides tangible equipment, repair and maintenance i.e. logging recorders and radios.

Tim Howard voiced his concern about CenturyLink service and what is in place should the Las Animas County system have an issue. Jeff Tucker explained that the system is built so if our local PSAP(s) go down, calls will automatically roll to Huerfano County. If there is an issue in Huerfano County then calls automatically roll to Pueblo and so on. Dave Bacharach voiced his concern that the redundant center at 2309 E. Main Street has not been maintained and is under the impression that it does not always work. Walt Garbo assured the Authority that extensive testing was done on the system at the time of the ESInet migration. He agreed that some of the equipment is quite old and needs to be replaced. He is willing to provide a quote for any/all necessary replacement equipment on a priority basis so the Authority can do improvements over the next few years. He also offered to provide a quote for preventative maintenance at both the redundant center and the PSAP at the Trinidad Police Department. He also offered to conduct a walkthrough of the system with board members. He will send an email to secure a date.

Barbara Fisk stated she had spoken with Hayden Alworth of The Computer Kernel this morning regarding his emailed quote for equipment needed at the redundant center. His quote is approximately \$3,000 but he is waiting for a quote to purchase lithium ion batteries (10yr lifespan) vs. batteries he can purchase on Amazon for approximately \$2 3,000 (2-3yr lifespan). He guessed the lithium ion batteries may cost \$5-6,000.

Dave Bacharach asked if Motorola Solutions has a monopoly on the systems they provide. He was assured by Jeff Tucker that there are several companies providing similar support but asked the Authority to realize the cost cuts Motorola Solutions has provided in the past and with their current proposed agreement.

Mr. Tucker, Walt Garbo and Renea Keahey were thanked for attending the meeting and providing such helpful information at which time they left the meeting.

**Equipment Quote for Redundant Center.** Please see above information.

**Priority Dispatch.** Representatives from Priority Dispatch are trying to set up a conference call regarding implementation of the system. It has been difficult to find a date wherein Mandi Schlensker, Hayden Alworth and Priority Dispatch representatives are available. Currently that meeting is set for September 7, 2021 at 11:00am.

**New Business**                    **2022 Budget Preparation.** A committee to prepare and present a proposed budget for the fiscal year 2022 to the Authority at the September 23, 2021 meeting was discussed.

**Motion** for Gabe Moreno, Charles Glorioso and Dan Moynihan comprise the 2022 Budget Committee was made by Tim Howard.

**Second:** Rick Kumm

**Yea:** Rick Kumm, Buddie Curro, Mally Blecha, Tim Howard, Dave Bacharach

**Nay:** None

**Abstain:** None

**The 2022 Budget Committee consists of Gabe Moreno, Charles Glorioso and Dan Moynihan.**

**Accounts Payable**            In addition to the regular monthly bills, Barbara Fisk informed the Onsolve bill of \$10,000. The annual, unlimited plan is \$10,500 but there was a credit from the February overage invoice creating a \$500 credit to the current bill.

**Miscellaneous**                **Record Management System(s) (RMS).** Michon Covington of eForce has been working on splitting the Authority bill into appropriate entities with regard to Record Management Systems. She sent an email which was forwarded to the Board for review. The following questions were asked:

- Is the ESO interface the responsibility of Trinidad Ambulance District?
- To whom does the e911 interface belong?
- To whom do the 9 CAD licenses belong?

Barbara Fisk said she would email Michon and forward all responses to the Board.

**Next Meeting Date**            The next Regular Meeting of the Authority is set for September 23, 2021 at 1:30pm.

Adjournment

**Motion** to adjourn was made by Rick Kumm.

**Second:** Tim Howard

**Yea:** Rick Kumm, Buddie Curro, Mally Blecha, Tim Howard, Dave Bacharach

**Nay:** None

**Abstain:** None

**The meeting adjourned at 2:41pm.**

Minutes Approved by the Las Animas County E911 Telephone Authority.

  
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Gabe Moreno, Chairperson

September 23, 2021  
Date